

Business Continuity & Disaster Recovery (BC/DR) Criticality Assessment

The State of Delaware uses the following criticality scale to rank organizational business processes and dependent systems that support those processes. Each criticality provides the corresponding business continuity and disaster recovery component that is required to support COOP planning.

<u>Criticality</u>	<u>Definition/Example and Proposed Solution</u>
(1) Critical	<p>Affects statewide public health and/or public safety. Loss of business function would threaten the State's ability to operate. System loss would disrupt security and the well being of the State.</p> <p>DR1 - Required at a minimum of 150 mile radius, offsite redundancy and offsite tape storage required</p>
(2) Significant	<p>Affects statewide financials/revenue generating. Loss of business function would significantly reduce the effectiveness of State operations, would negatively impact the citizens and would disrupt the financial well being of the State.</p> <p>DR2 - Required at a minimum of 150 mile radius, offsite redundancy recommended, and offsite tape storage required</p>
(3) Moderate	<p>Department Mission Critical system. Loss of business function would affect multiple State agencies and/or school districts and impact their ability to operate. A loss would negatively impact citizens.</p> <p>DR3 - May be housed offsite at a DTI Data Center (under 150 mile radius) or other facility, and offsite tape storage required</p>
(4) Limited	<p>Division/Section specific system. Loss of business function would only impact the division or section using the application. Little or no effect on State's ability to conduct its core business functions.</p> <p>DR4 - Not required unless specified at the department level. Offsite tape storage required.</p>
(5) Minimal	<p>Loss of business function does not have a direct impact on the department's core business functions.</p> <p>DR5 - No solution required. Tape storage optional</p>